

GLASGOW NORTH WEST FOODBANK

ANNUAL REPORT 2020



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OUR VISION

Our vision is that of a fairer society in which hunger and food poverty are consigned to history.

OUR MISSION

Our mission is to work together with referral agencies, partner organisations, faith and community groups to end hunger and food poverty in the north west of Glasgow, by providing emergency food supplies and hygiene products directly to individuals in need, and by raising awareness within the community and with other organisations working to prevent or relieve poverty.

OUR VALUES

Our values are broadly based on Christian principles, whereby we are taught to serve the most needy and vulnerable. We offer this service to all, regardless of faith or any other distinction. We do not require any faith commitment of those who volunteer with us; we do expect they will share our core values. These values guide how we carry out our mission:

- providing help without creating dependency.
- treating people with compassion, fairness, dignity and respect while respecting confidentiality.
- maintaining a friendly and welcoming environment, a listening ear and a compassionate manner.



HOW THE FOODBANK WORKS

In common with all Trussell Trust foodbanks, Glasgow NW is a referral based foodbank. We work with partner agencies to identify those who are in genuine need of emergency food support. While referrals account for the vast majority of the clients we support, in a small number of cases we provide parcels in emergency to self-referring callers who are in genuine need, and direct them to established referral agencies for any future need.

Our main operating base is at Blawarthill Church, Millbrix Avenue, Glasgow. Our main warehouse is situated there, where we receive, sort and distribute donations. There we also have our admin office, and a comfortable meeting area where visitors are received and clients can be interviewed.

There is a separate small café area where clients are normally offered a warm drink and a sandwich or biscuits while awaiting their food parcel. (This service had to be curtailed during the Covid-19 pandemic). The Blawarthill centre is open to clients from 12 noon to 2 p.m. on Tuesdays and Fridays.

Our second distribution centre is at Ruchill Kelvinside Church, Shakespeare Street, in the Maryhill district of Glasgow. It is open on Thursdays from 12 noon to 2 p.m. Its operation is managed by its own Outreach Worker. Additional distribution centres operated during the year.



MANAGEMENT CHANGES IN A YEAR OF PANDEMIC

2020 saw many changes to our foodbank operation. At the start of the year, we employed two managers who job-shared the management role, Kyle McCormick and Sue Robinson. At that time, as well as our base at Blawarthill we had two distribution centres in Maryhill, at Ruchill Kelvinside Church and at Gairbraid Church. Gairbraid operated on Mondays. The Maryhill centres were supervised by volunteer managers Michelle Kellett-Smith and Bill McLean respectively.

A decision was taken to close the Gairbraid premises by the local Gairbraid Church trustees early in 2020, at the start of the Covid-19 pandemic. Due to continuing issues around Covid, as well as management and staffing it has not reopened. Its manager Bill McLean transferred for several months to supervise Tuesday operations at Blawarthill, however later in the year he was forced to retire for health reasons.

Sue Robinson retired from her position in May 2020 for family reasons. At this time Kyle stepped up to take on Sue's hours, assisted by Bill and other volunteers who shared different management tasks as circumstances demanded.

The closure of the Gairbraid centre, together with the onset of the Covid lockdown presented the opportunity to open a pop-up distribution centre at the Centre 81 Community Centre in Clydebank. Gillian McCormick, a previous manager of Glasgow NW Foodbank and still a foodbank volunteer, was at that time running the cafeteria there. When this had to close due to Covid, she and our then Manager Kyle saw an opportunity to open a pop-up foodbank in the Centre to respond to local need, using temporarily vacated space, to distribute donations of food that were still coming in at a high level despite the pandemic. The return to normal working when restrictions eased led to the closure of the Centre 81 operation. Glasgow NW is proud to have been able to step up to the mark in an emergency situation and support many families

and individuals in crisis, through the Centre 81 initiative. We are grateful to Kyle and Gill for their resourcefulness in time of emergency.

Unfortunately, Kyle McCormick was forced to submit his resignation for health reasons and this became effective in September 2020. Kyle had built up a loyal team of volunteers who were sorry to see him leave us, and we wish him well for the future.

The trustees decided to advertise for one full time replacement for the Manager / Co-ordinator post and this attracted over 200 expressions of interest. From the emergent shortlist, Shona Simm was selected as the successful applicant and she started work with us on 30th November 2020.

In the weeks we were without a full time Manager, Foodbank Chair, Rev Melvyn Wood, and Treasurer Liz Glen, who have both been closely involved in the Foodbank's work since its inception, took over as Interim Managers. Unfortunately, soon after starting work, Shona succumbed to the virus, and the interim managers had to step in for a further short period. All this took place during what proved to be our busiest run-up to Christmas ever. We were able to get through this period of transition and disruption only due to the fantastic support of volunteers old and new who gave of their time and energy, ensuring that a large backlog of donations was sorted, data inputting was brought up to date, and all clients were served in a timely manner. Among the volunteers who all did sterling work, particular thanks are due to several of our Trustees. who came in and toiled in the warehouse, to see us through our exceptionally busy and demanding year-end.

We already have reason to be grateful to Shona Simm who joined us at a time of exceptional stress and quickly established herself as a capable and dedicated Manager.



WHAT WE ACHIEVED

BREAKDOWN OF PEOPLE HELPED IN 2020 (2019 FIGURES IN BRACKETS)

Foodbank users redeemed

4234

FOOD PARCEL VOUCHERS

(4826)

for

80,599 KG

FOOD/TOILETRY PRODUCTS

(71,868 KG)

that were distributed

We passed on

13,953 KG

OF DONATIONS

we could not distribute directly from our Foodbank, to other foodbanks and charities in Glasgow

This would equate to approximately

1,260

ADDITIONAL 3-DAY PARCELS

or over

11,000

ADDITIONAL MEALS

provided to local people in need

We supplied

78,552

MEALS IN TOTAL

(based on 3 a day for 3 days)

We supported

8,728

PEOPLE IN FOOD CRISIS

(10,205)

consisting of

5,852

ADULTS

(6,402)

and

2,876

CHILDREN

(3,803)

DONATIONS IN WEIGHT RECIEVED

We received donations from all sources totalling



We topped that up with purchases totalling



Thus our total weight of food in was



- The Blawarthill centre received 42,928 KG
- The Ruchill Kelvinside centre received 9,346 KG
- The Gairbraid centre received 2,675 KG
- The Centre 81 pop-up centre received 8,966 KG

Many of the food donors were anonymous. However we have recorded known donors in Appendix A.

CAUSE OF CRISIS

WHERE FACTORS WERE RECORDED INDICATING THE REASONS FOR REFERRAL, THESE WERE AS FOLLOWS:

	2020	2019
Low income	3975	1806
Benefit changes	1312	2115
Benefit delays	838	1472
Homeless	581	656
Debt	555	1761
No recourse to public funds	379	1041
Sickness	153	105
Delayed wages	51	42
Domestic violence	47	58
Refused STBA	16	21
Child Holiday meals	16	150

CHAIR'S VIEW

AN OVERVIEW OF 2020 BY REV. G. MELVYN WOOD, CHAIR

THE IMPACT OF CORONAVIRUS

As with most organisations, the most significant developments during the year 2020 related to the Covid-19 pandemic, and everything we did was affected by it. From March 2020, all meetings of the Trustees were held online. The Trustees gave powers to the Chair and Treasurer together with the Managers to make speedy decisions to enable the work to continue, under frequently changing circumstances. On several occasions, especially during the early stages of the pandemic, the key office bearers held additional meetings and there were frequent consultations with stakeholders.

In common with all public facing enterprises, the foodbank had to make rapid and significant changes to the way it worked. The Covid lockdown meant that our host church Blawarthill had to suspend its operations. At that stage, some feared that foodbanks meeting within churches (in common with other public buildings where activities had to cease) would have to close too. We were relieved to learn quite quickly that foodbanks were considered an essential service to their communities and could remain operational.

We obtained specific approval from Glasgow City Council to carry on collecting and distributing food. This however would not be without far-reaching changes to the way we worked. In summary, these changes involved:

- Strict sanitising procedures, physical distancing and face-covering.
- The complete decanting of our operation from our warehouse to the large church hall to enable physical distancing.
- The necessity to keep clients outside the building while they registered their arrival, and awaited their parcel.
- The stopping of café facilities.

THE IMPACT OF COVID RESTRICTIONS ON OUR CLIENTS

In order to reduce the time in which clients would have to wait outside, we asked volunteers to come in to the warehouse on Mondays and Thursdays when supplies for different family sizes were packed in crates. Parcels were then distributed to clients the following day. We continued the usual discussion of needs and preferences with clients as they arrived at the door, and the basic parcels that had already been prepared only needed to be topped up with extras on the day.

We were unable to provide our usual opportunities for conversation and refreshments, which many of us consider the most important parts of our service: this was very regrettable, but necessary under the circumstances. We agreed to retain the practice of preparing parcels on the previous day because it reduces the frantic activity of the busiest opening hours and makes for a calmer atmosphere when clients, who are already in crisis and under stress, come to us.

DEMAND ON OUR SERVICES

During the course of the pandemic, demand varied considerably from week to week. Demand normally declines anyway after Christmas, but other agencies offering emergency food provision with temporary funding probably accounted for some of the drop-off in our quieter weeks. The £20 extra weekly increase for those claiming Universal Credit (UC) and Working Tax Credits was much-needed mitigation and also affected the numbers coming to foodbanks. However we fear that many more people will be exposed to potential poverty and hunger when emergency government schemes and local food access programmes are removed. We await the full impact of this.

STAFFING ISSUES

In terms of staffing, some volunteers felt obliged to withdraw due to their age or underlying health concerns that would have exposed them to risk. This was compensated by numerous offers from new people wanting to volunteer, some of them on furlough from their work. We want to put on record our gratitude to volunteers who turned out at the height of the pandemic to give their time and energy, at no little risk to their own health and wellbeing. We had specific support from British Gas who supplied their staff and vans for a number of weeks to transport supplies. We were grateful for this as our own van drivers were not always available due to shielding and personal commitments.

LOCKDOWN ISSUES

The need for shielding when individuals have been exposed to possible coronavirus infection gave rise to numerous telephone requests from people confined at home to deliver food supplies. We found it was frequently not appreciated that our role to supply emergency food to those in food poverty did not change with the pandemic. Local Councils had made alternative provision for people who were confined to their homes but would normally have been able to afford food. Much time was spent on the phone signposting enquirers appropriately although it could often be difficult to distinguish between those who were simply shielding (and/or fighting the virus) and those who also were facing challenges associated with debt, low income, and the various other factors that can lead to crisis.

A BUSY AND DEMANDING YEAR-END

The last few weeks of 2020 presented us with a combination of exceptional circumstances. The pandemic, staff retiral and resignation, our donors continuing to be consistently generous, and the pre-Christmas collections done by offices and workplaces bringing in extra donations, all of these factors led to even our larger accommodation quickly filling to capacity. In spite of requests on our social media for particular items we were short of, and advising what we had plenty of, we nonetheless accumulated supplies we had little prospect of

distributing directly to clients before their BBE dates. This meant that we had to find other foodbanks and charities with similar aims who were willing to accept our surplus. We were delighted eventually to re-donate a sizeable quantity of food that would otherwise have spoiled, in a way that fulfilled the intentions of our donors. Those disposals are reflected in our operating data (Appendix C). One significant upside is that we have made some excellent contacts with like-minded charities across Glasgow and beyond. This will enable us to give and receive mutual support going forward, to everyone's benefit.

The pandemic affected the way we worked with all our stakeholders - supermarkets, individual donors, clients and partner agencies. In the same way our communication with Trussell Trust colleagues had to change. It was frustrating that Leah Baillie, our Trussell Area Manager, came into her post at roughly the same time as the lockdown took effect. Because of the restrictions, meetings could only be by Zoom, and it was a long time before she could visit and meet us in person. Nevertheless, we quickly came to appreciate Leah's enthusiasm and efficiency, and we were grateful for the many ways she was able to give us help and support in the most difficult of days - albeit remotely.

GOVERNANCE INFORMATION

Glasgow NW Foodbank operates as a charitable organisation under its umbrella charity, Blawarthill Parish Church of Scotland, Glasgow, Registered Scottish Charity SC006410. Its trustees are the minister and elders of the Church congregation. Day to day management is overseen by a steering group, the Foodbank Governance Committee, consisting of selected trustees and foodbank volunteers. The Committee meets at least twice a year. The Foodbank employs a full-time manager who leads a team of over 30 volunteers tasked with the collection, sorting and distribution of mainly non-perishable food largely donated by the public.



THE BIGGER PICTURE

The impact of Covid-19 has been felt not just by us, but by foodbanks across the Trussell Trust network. The following report helps to place the challenges we have faced here into the national context: the-impact-of-covid-19-on-food-banks-report.pdf (trusselltrust.org)

COMMUNITY SUPPORT AND KEY RELATIONSHIPS

We were amazed by the level of donations we received in the most difficult of years. These came mostly from individual donors via supermarket collection points or direct to the foodbank. We could not have collected in those donations without the dedicated support of our local shops and their staff. See Appendix A for details.

Many workplaces, schools, community centres, etc. organise additional collection points at Christmas, and sometimes other times of the year.

Major donations from corporate donors, at present most notably Amey PLC, enable us to employ our Foodbank manager, and thus to do our work in an efficient, organised and professional way that would be impossible working with volunteers alone. Our gratitude to Fleet Alliance is sincere and ongoing. In 2016 Fleet Alliance very generously donated a van for the use of the foodbank, improving our ability to collect supermarket donations and deliver food to our foodbank centres. The work we do would be impossible without it.

Our relationship with a large number of referring agencies is also of prime importance to us. During the pandemic, many of the offices used by these agencies were closed, and support workers were working from home. These stringencies helped to accelerate the move already begun, from paper based referral slips, to e-referrals. This in turn helped to simplify the process for clients, who only needed to turn up at the foodbank with a referral code, which can be generated electronically and issued to the client by the care worker supporting them. A table of the referral agencies we worked with in 2020 can be found in Appendix B.

BASIC UNDERLYING PRINCIPLES

The Trussell Trust is a national UK charity which was founded on Christian principles. Glasgow NW Foodbank, like many others, is based in a church. Whilst we serve everyone in our communities who is in need, belonging to any faith and none, we have a natural affinity with other churches and indeed all faith groups, and we welcome the opportunity our charitable outreach has given us to meet fellow Christians of many denominations, as well as Moslems, Sikhs, Jews and other faith groups in the course of the year, and to recognise the great deal we have in common in terms of values, principles and beliefs, as we strive to alleviate food poverty in Glasgow.

THE COMMUNITY WE SERVE

The immediate neighbourhood around our Blawarthill centre has a mixed demographic. While some local residents enjoy a relatively comfortable standard of living, we are surrounded by some stubborn pockets of social deprivation, as indicated by Government SIMD statistics. On the ground we see demand from an increasing number of refugees and asylum seekers who tend to be housed in the high flats and other difficult to let accommodation in our neighbourhood, which equates to the SIMD data. Current world events would indicate that this trend is sadly increasing, and we may expect further pressure on public services as time goes on, as our city takes its share of new residents from the world's places of conflict. This trend will inevitably impact upon foodbanks, adding to the clients who come our way for a range of different reasons, having fallen on difficult times. Our name indicates that we serve a much wider area than the immediate vicinity of our warehouse. Our centre in Maryhill helps us serve that wider area. However other non-Trussell foodbanks operate in some districts of NW Glasgow, and we are glad to share the load with them. Nothing ever stays the same though, and we are always sensitive to new areas of need opening up, where our intervention, always in collaboration with our valued partner agencies, might be helpful.

(REV) G. MELVYN WOOD, CHAIR OF FOODBANK AND TRUSTEES

REFLECTIONS FROM THE TEAM

I had the pleasure of joining the team at Glasgow North West Foodbank in 2020. It was during a very busy time and Christmas was on the horizon. I was overwhelmed by people's generosity and privileged to join a well-established team of hardworking, reliable volunteers.

I'm very aware of the issues that people attending the food bank face, and I know that any one of us could face food poverty at any time for many different reasons outwith our control.

Working within the food bank is a very humbling experience as you never know who you will meet and what they are going through. Sometimes people can be nervous or embarrassed about having to come to a food bank; being able to offer help and support to make their visit more comfortable is a privilege.



SHONA SIMM, FOODBANK MANAGER

STORIES OF DESPERATION, RELIEF AND GRATITUDE

Reading these comments and speaking to other clients lets us know we are giving people some dignity in their time of need, which we hope we can continue to do.

"I'm sorry to be bothering you. I never had to approach a food bank before. I have a husband and three children – young adults. We all had jobs in the hospitality industry. My husband and I have been put on furlough and our children have been told not to come in as their place is closed. We'll be getting some money in a few weeks but right now we have nothing. Can you help us?"

"Brilliant! a lifesaver for me and my dog. Can't praise the food bank and their staff enough, they are a godsend."

"The staff are so friendly and helpful, they made me feel so at ease when I was going through such a hard time."

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AIMS FOR 2021

In our last annual report, we set out some broad aims for the ensuing year of 2020. While the entire year brought us unpredicted stresses that inevitably became our top priorities, those stated aims were fairly broad, and we are proud, largely to have achieved them. The rollout of the e-referral system was, with the help of the lockdown, pretty well achieved.

Where aspirations are ongoing they remain our aims for 2021, viz:

- Assess the needs of our clients and provide them with appropriate three day emergency food parcels.
- Maintain stock of a nutritionally balanced range of food, liaising with other food banks to share excess and address gaps.
- Recruit and train volunteers to engage with clients to establish what their underlying cause of crisis is, identify and refer/signpost to other support agencies.
- In cases of crisis, support and advocate for individuals during ongoing transition from food bank to benefits.
- Continue to seek out new opportunities to address food poverty in NW Glasgow, working with our central warehouse and office staff and volunteers at Blawarthill and our distribution centre in Maryhill; from there reaching out to new referral agencies and potential donors and supporters.



15





APPENDIX A

DONATIONS OF FOOD AND TOILETRIES (IN KG) WERE GENEROUSLY GIVEN BY:

Abercorn School	125	Ahmadiyyah Muslim Youth Assoc.	88	Albion Motors	155
Anonymous donors (total)	9065	Arnold Clark, South Street	225	A. Kerr	9
BAE Systems	42	BT	35	Bankhead Primary School	204
Beatson Cancer Care	95	Blawarthill Church	18	Boclair Academy	529
Broomhill & Hyndland Church	7	Brown	27	B Cochran	103
Cairncross House	45	C Rankin	83	Centre 81	1615
Rev C. Goldie	56	City Refrigeration	1115	Clifton Dental	51
Clyde Primary School	107	Clydebank High School	183	Co-op, Alderman Road	2043
Corpus Christi Church	311	Crossfit	198	D Griffin	28
E Dunn	68	E McGarva	19	F McDonald	31
Foodbank Funds	1382	GHK Hockey Club	127	GHK Rugby Club	1012
GMB	148	Gairbraid Church	106	Gartnavel Hospital nightshift	53
Gillian	28	Glasgow Academy	338	Glasgow SE Foodbank	825
Glasgow Uni Women's Football Club	20	Glasgow University	40	Glasgow School of Medicine	32
Golden Jubilee Hosp. Radiology	103	HMS Victorious	76	Heart of Scotstoun CC	935
H McGillivray	16	Hillhead Parent Council	175	Hyndland High School	604
Iceland, Maryhill	161	I Leslie	67	Irshad Bibi	147
J Sim	7	J Johnstone	19	Jim 543 Club	761
Jiny Quan	42	J Sweeney	35	J Thomson	12
J and J Kirkwood	56	Jordanhill Church	48	Kelvindale Primary School	388
Kelvinhaugh Residencies	11	Keystore 2141 Gt Western Road	60	Keystore Baldwin Ave	212
Keystore 2267 Gt Western Road	261	Keystore, Yoker	530	Knightswood Congregational Church	24
Knightswood Secondary School	70	L Robertson	17	Lidl	19
Lincoln Inn	388	L Cooke	78	M McKernan	8
M Davidson	59	Maryhill Housing Assoc	19	M Russel	37
Michael	4	M Harker	28	Morrisons, Anniesland	5813
Mr Cochran	61	NHS Oral Health	15	N Aoife	14
New Kilpatrick Church	180	Nicky	1	Nuffield Hospital Glasgow	142
Old Kilpatrick Foodbank	502	Orange Lodge Dist 7	228	Poundland	738
Primrose Day Nursery	122	Queens Cross Housing Assoc	96	R Griffin	27
Robertson	54	Rowenna Nursery	110	Savers, Gt Western Road	169
Sainsbury's, Crow Road – PCP	4727	Sainsbury's, Crow Road – fresh	175	Sainsbury's Local, Byres Road	1038
Sainsbury's Local, Novar Drive	2344	Sainsbury's, Braehead – PCP	12612	Salvation Army	101
Sharon	20	Speirs Wharf	69	St Brendan's Parents' Council	158
St Brendan's Primary School	381	St Columba Gaelic Church	170	St Margaret's Church, Knightswood	1339
St Ninian's Church, Knightswood	83	St Thomas Aquinas, Jordanhill	172	St Vincent de Paul, St Brendan's	234
Strathmore Court	35	Superdrug, Byres Road	18	Superdrug, Crow Road	46
Susan	16	Sutherland	29	TX Maxx – Sauchiehall Street	1017
Terasaki	98	Territorial Army	133	Tesco, Byres Road Metro	3174
Tesco, Maryhill Extra	11186	Tesco, Knightswood Metro	6357	Tesco UK (Covid)	11386
T Anderson	55	Thornwood Primary School	5	TriBeCa Restaurant	11
Trump Developments Ltd	127	V Adamiel	40	Victoria Park Kindergarten	82
Volunteers	197	Waitrose, Byres Road	5019	Weight Watchers	15
Wellington Church	119	Yokerburn Nursery	49	Yoker Evangelical Church	207
Yoker Parish Church	61	Yorkhill Fire Brigade	76	Young Communist League	1502

TOTAL 99254

APPENDIX B

THE REFERRAL AGENCIES WHO WORKED WITH US:

Aberlour, The Bridges

Action for Children NGFST

Apex Scotland

Bankhead Primary School

Blawarthill Church

Cube Housing

Drumchapel Women's Aid

Family Nurse Partnership

GHA Clydeside, 40 Kingsway Court

Job Centre Plus

LINKES

Low Moss Prison

Quarriers

Richmond Fellowship Scotland

Ruchill Kelvinside Church

Social Work Services – Church Street &c

Springburn Job Centre

Stepping Stones for Families

Turning Point Scotland

Yoker Housing Assoc

Action for Children (Centre 81)

Allander Surgery

Aspire QMD

Bethany Christian Trust

Bob Doris MSP

Drumchapel Health Centre

Esteem North

Fulton Street Medical Centre

Plean Street Health Visitors

Kingsway Community Connections

Loretto Housing

Link Housing Assoc

Queens Cross Housing Assoc

Rosemount Lifelong Learning

SAMH Community Directions

St Vincent de Paul Society

Springburn Social Work

Street Connect

Tomorrow's Women

APPENDIX C

EXCESS STOCK WAS DELIVERED TO:

STOCK TYPE WEIGHT (KG)

Non Trussell Trust foodbanks or similar	5191
Emmanuel Christian Ministries (Tamil)	1020
Halliday Foundation for the Homeless	873
David Cargill House	632
Men Matter, Drumchapel	458
LINKES	401
Moodiesburn Foodbank	388
Glasgow Evangelical Church, Cathedral Sq.	230
Heart of Scotstoun Community Centre	179



APPENDIX D

VOUCHERS BY WARD:

Anderston / City / Yorkhill	176	Ayr North	1
Bearsden South	1	Bishopbriggs South	1
Calton	4	Canal	1069
Cardonald	12	Clydebank Central	919
Clydebank Waterfront	700	Clydesdale North	4
Coldside	1	Dennistoun	19
Drumchapel / Anniesland	429	Dumbarton	4
East Centre	3	Garscadden / Scotstounhill	3275
Govan	17	Greater Pollock	14
Hillhead	338	Inverclyde North	1
Kilpatrick	29	Kirkintilloch E & N & Twechar	1
Langside	8	Linn	9
Lomond	1	Maryhill	1043
Milngavie	4	NFA	230
Newlands / Auldburn	5	Newton Mearns N & Neilston	4
North East	5	Paisley East & Central	1
Paisley Northwest	10	Paisley Southeast	5
Partick E / Kelvindale	57	Pollockshields	1
Shettleston	2	Southside Central	11
Springburn / Robroyston	102	Tweeddale East	1
Unknown	40	Victoria Park	171

8728

APPENDIX E

FINANCIAL OVERVIEW:

TOTAL

Glasgow NW Foodbank funds are held in the accounts of Blawarthill Parish Church. Foodbank monies are held in a separate, restricted fund, and are applied only for foodbank purposes.

In 2020, the year's opening balance was £44,743. Income during the year was £157,886 and outgoings £29,106. £1,750 was transferred to the General Fund for fabric purposes in lieu of rent, giving a year-end balance of £171,773.

The increase in the restricted Foodbank fund is attributed to the fantastic support garnered from the wider community during the Covid-19 crisis.

It is the Trustees' policy to hold reserves of approximately three months general expenditure. The full 2020 Annual Report and Accounts of the parent charity can be accessed at: https://www.blawarthillchurch.org/documents

GLASGOW NW FOODBANK

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- **U** 0141 959 9813
- https://glasgownw.foodbank.org.uk/